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SERMATEC

Declaration

Dear customers,

In order to guarantee users' safety and standardize the on-site operation, below rules are required for our customers to follow:

- 1. It is not allowed to replace the inverter without the authorization of our company;*
- 2. It is not allowed to disassemble the inverter without the authorization of our company;*
- 3. It is not allowed to update firmware without the authorization of our company;*
- 4. It is not allowed to use batteries never matched the communication protocol of our inverter.*

The loss or damage caused by above incorrect actions will be out of our company's warranty clauses automatically. To improve our efficiency and quality of after-sales service, we will update the rules when needed.

Thanks for your understanding and cooperation.

Shanghai Sermatec Energy Technology CO., LTD

1st April, 2021